

Paratransit Trip Bookings

Trips can be booked a maximum of seven days in advance. The paratransit trip booking line is open:

Same-day trips – Call 306-777-7007 and Press #1:

Monday - Saturday: 7:30 a.m. to 11 p.m. Sunday: 8:30 a.m. to 6:30p.m.

Advance trips – Call 306-777-7007 and Press #2:

Monday - Saturday: 9 a.m. to 8 p.m. Sunday: 9 a.m. to 6:30 p.m.

To book a trip you must and advise that you are going to the **Brier** and have the following information:

- Your first and last name
- The date or dates you want to travel
- The mobility device you will be taking with you if any (e.g. walker or wheelchair)
- The number of people who will be travelling with you
- The time you want to be picked-up
- The address you want to be picked-up at
- The time you want to leave the Brier
- The address you want to go to when you leave the Brier

Paratransit's telephone system allows customers to leave a call-back number instead of waiting on hold. If you choose the call back option, simply enter your phone number with the area code.

If you do not wish to speak with a live operator to book your trip:

- Email paratransit@regina.ca with all of the information listed above; or
- Leave a message with all of the information listed above by calling **306-777-7007 and Press #3**

Please avoid booking short-notice trips using email or voice message, as your trip may not be booked in time.

If you can't make a trip call **306-777-7007 and Press #4** to cancel your trip.

- If a person does not show up for the first part of their trip, the return trip is automatically cancelled